



LIFECARE CONNECT

AN ANCESTRA GROUP COMPANY · NIGERIA & AFRICA

WE'RE HIRING

Quality and Accreditations Manager

LOCATION Uyo, Akwa Ibom State, Nigeria (on-site)	EMPLOYMENT TYPE Full-time, permanent
DEPARTMENT Quality Management / JAPAC Accreditation	REPORTS TO Business Development Team
APPLICATION WINDOW 1 November – 31 December 2026	TARGET START DATE 4 January 2027

ABOUT LIFECARE CONNECT

LifeCare Connect Nigeria Limited is the CAC-registered umbrella commercial entity through which every Group platform is marketed, contracted and delivered in Nigeria and across Africa. It sits under the Ancestra Group parent brand, alongside LifeCare Medical Group. The Group operates five platforms, three of them in active focus: Ancestra Health (a full health-tech suite — Telehealth, EHR, ClinicOS, Hospital Management OS, Lab Management OS), QualiSentinel (a quality-management SaaS product, also offered as an outsourced Quality Management as a Service), and JAPAC Accreditation (laboratory, testing and certification-body accreditation services). Two further platforms, OneHealth Sentinel and NCD Sentinel, are secondary, longer-lead opportunities pursued primarily through a government and public-sector sales motion. Contracts, invoicing and local employment all run through LifeCare Connect — there is no separate Employer of Record. We are opening our founding operations base in Uyo, Akwa Ibom State, with a start date targeted for January 2027, and are building the launch team that will get every part of that office running from day one.

ROLE OVERVIEW

The Quality and Accreditations Manager owns the day-to-day operation of the Group's ISO 9001:2015 Quality Management System and serves as the Group's technical lead on JAPAC Accreditation client engagements — laboratory, testing and certification-body accreditation services delivered across Nigeria and Africa.

KEY RESPONSIBILITIES

- Own day-to-day execution and continuous improvement of the Group's ISO 9001:2015 Quality Management System.
- Lead the Company-Wide Internal Audit Programme, prepare inputs for the Company-Wide Management Review, and own nonconformity and corrective action tracking across the Group.
- Maintain the Master Document Register and document-control discipline across the Group's full set of controlled documents.

- Serve as the Group's technical lead for JAPAC Accreditation client engagements, covering laboratory, testing and certification-body accreditation frameworks such as ISO/IEC 17025, ISO 15189 and ISO/IEC 17020.
- Coordinate external assessments, surveillance audits and certification-body relationships on behalf of client engagements.
- Act as an independent reviewer for pre-release verification and design-review gates, maintaining segregation from the work under review.
- Champion quality culture and ISO 9001 competency training across every department.
- Track the Group's own progress toward its ISO 9001 certification window.

REQUIREMENTS & QUALIFICATIONS

- Bachelor's degree in a relevant scientific, quality or engineering discipline.
- ISO 9001:2015 Lead Auditor certification (IRCA or equivalent) required; familiarity with ISO/IEC 17025 or ISO 15189 strongly preferred.
- A minimum of 5 years' quality management or accreditation experience, ideally in a laboratory, healthcare or certification-body environment.
- Strong working knowledge of Nigerian accreditation frameworks and international standards bodies.
- Excellent documentation, audit and analytical skills.

WHAT WE OFFER

- Ownership of a fully documented, 100-plus-document ISO 9001-aligned management system from day one.
- A direct technical role in a genuinely differentiated accreditation-services business line.
- Influence over quality culture across a growing, multi-platform group.

HOW TO APPLY

Send your CV and a short cover note to careers@lifecareconnect.ng with the position title in the subject line. Applications are reviewed on a rolling basis; early applications are encouraged as interviews may begin before the window closes.

Compensation: Competitive salary, commensurate with experience.